

Cultivating Safe Space Communities

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FAQs about City of Madison Sanctioned Sheltered Campground*

Welcome to MachKabba Gardens, where we cultivate safe space communities! If there is something not asked on this list, please let staff know so we can answer all questions.

Do I have to go to Dairy Drive if I am "chosen"? Nope. It's entirely up to you if you want to go to Dairy Drive.

Will Reindahl be closed? At this time, the City of Madison has stated it will close Reindahl Park in December. Outreach workers will work with you to help you with alternative plans if you want us to.

What's this I hear about motel rooms? The City may have 35 temporary rooms available, it will be finalized at the council meeting on November 16th. Rooms will only be available until June 30, 2022. There are a limited number of rooms available and not everyone will have this as an option. Couples, people with medical issues, people on the waiting list for hotels, people who are likely to find housing by June and people who need to stay in the area will be prioritized.

What criteria is being used to pick people for Dairy Drive? Individuals staying at Reindahl Park and who are interested will be prioritized for this shelter option based on length of homelessness and vulnerability (VI-SPDAT).

If picked, when can I move in? Tentatively, move-ins start November 15 but will take a couple weeks. If you sign up for a shelter, you will be notified by an outreach worker if there is enough space for you.

Who will staff this site? MACH OneHealth and Kabba Recovery Services are the on-site providers for this program. Staff will be available at various times on a daily basis.

What services are available to me at Dairy Drive? We have trained staff that are available to work with you on your goals. While our services are strongly encouraged, they are not mandatory. Some of the services we offer include case management, counseling, AOD services, housing search, job search, and more. If you have suggestions on additional services we should offer, please let us know.

What rights will I have when at Dairy Drive? YOU HAVE RIGHTS! And we take that seriously. We have a copy of the State of Wisconsin's Client Rights information printed for you and this program and our staff will abide by this list. If you feel your rights have been violated, please contact DQA/Bureau of Health Services, 1-800-642-6552.

What about transportation? Every camper will be given either a 30-day bus pass or a \$65 gas card each month. Staff will also be providing scheduled transportation to stores, laundry, etc.

How will I get access to food while staying there? Our goal is to have one hot meal per day provided by community partners. There is a refrigerator in each shelter. We will provide weekly transportation to the grocery store.

How long can I stay? At this time, this program has been approved for 2 years.

What is the pet policy? We understand how important it is to keep your pets with you during this time. Federal law protects against discrimination against Emotional Support Animals and Service Animals. Our staff will work with you to ensure your pet qualifies to remain under your care while residing at this location. You will be expected to keep your animal on a leash at all times if they are outside of your shelter. You will also be required to pick up immediately after your pet and dispose of any 'potty bags' right away to ensure the cleanliness and safety of the environment.

How is this different from Occupy Madison Tiny Houses? This is a temporary shelter. If you follow the rules, you will be allowed to stay here for the duration of the program. Occupy Tiny Houses are permanent residences while following community agreements.

What about drugs or alcohol? No open intoxicants in the common spaces or in the bathrooms. No drug dealing on the property. You and/or your guests may be asked to leave if this is not respected. A person's behavior while under the influence may impact their stay at this shelter.

Will I have any privacy? Staff will not enter your shelter uninvited except in the event of a wellness check or safety concern. Staff will not search your belongings or your personal space at any time.

What is the smoking policy? Each unit has a smoke detector and each guest will be required to maintain its operability. There will be appropriate receptacles throughout the area to safely dispose of all wrappers/butts. We ask that you please use these to avoid littering in the common spaces.

Will police patrol the area? Captain Jamar Gary informed us that there will be no additional patrolling of the area unless there are calls for concern or evidence of crimes being committed.

Will there be a kitchen so I can cook food? There are no formal kitchen facilities. The office will have a microwave, coffee maker, refrigerator and various other small appliances that will be available for your use. In the summer there will be grills and a picnic table area.

Is there a curfew? No. We ask that if people are gone overnight to inform staff in the event of an emergency.

Can I have guests? Guests are allowed between the hours of 8am and 10pm. All guests must sign in and out and follow the terms of the community agreement. You are responsible for the behavior of your guest on the property.

If interested, who do I contact? What's the next step? Please talk to Maria or Meshan from MACH OneHealth or Sara or Lamin from Kabba if you are interested in this program.

Can I personalize my living space? YES! We strongly encourage you to make your space your own within the rules and procedures required to maintain the shelter.

Where can I store things? Storage inside the shelter is limited, there is some room beneath your bunk for some totes to be used as storage. Staff will work with you if you need additional space to store things. There will be a space for bikes to be safely locked upl.

What are the COVID rules I would have to follow? You do not need to wear a mask if you are outdoors or in your own shelter. We ask that you wear a mask in the staff office and staff vehicles. If you are not feeling well, please notify staff so we can assess the situation and arrange COVID testing. There is a COVID policy that will be provided to everyone upon admission. We will not require testing or vaccination.

^{*}These answers are based on our current knowledge on Nov. 7, 2021. While unlikely, they are subject to change based on City actions.